Pharma
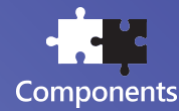
Industry Solution For Distributors, Manufactures Of Pharmaceutical

Components
Industry Solution For Industrial Distribution

synko

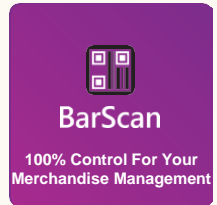**Mobile**
We Make Your IT Mobile

Labeling
It's The Print That Counts

Quality
Because Quality Is Your Capital

BarScan
100% Control For Your Merchandise Management

What is synko Pharma?

synko Pharma is an integrated industry solution for distributors and manufacturers of pharmaceutical products. **synko Pharma** extends the system standard of Microsoft Dynamics 365 Business Central (Microsoft Dynamics NAV) through features which are characteristic for the industry. You will receive an IT solution which is based on a global system standard but which fits like custom designed.

Where is synko Pharma used?

Our customers are medium-sized enterprises, with multiple locations, also abroad. Work in multiple locations must be carried out separately for the individual clients, while at the same time such must be maximally connected where necessary. All clients work with a common pool of master data and synchronized orders, purchase orders and production orders.

As our customers from the pharmaceutical industry usually place the highest requirements on the safety of our IT solutions, **synko Pharma** is usually comprehensively integrated into certified business processes.

What are the benefits of synko Pharma?

synko Pharma increases the satisfaction of your customers
Improving customer service leads to a better supplier evaluation and higher customer loyalty. In the long run you thus ensure your sales.

synko Pharma increases the safty of your business operations
The comprehensively integrated quality assurance checks the activities of warehouse staff for each individual stock movement, thus effectively avoiding errors.

synko Pharma creates more transparency with your company
The high level of integration of the different business operations maximizes transparency and thus a reliable basis for decisions.

synko Pharma increases the efficiency of your workflow
The optimization and support of business processes ensures fast and safe performance.

Which functions are offered by synko Pharma?

Quality assurance and quality control

- Definition of analysis methods
- Definition of quality characteristics including information on quality grades
- Allocation of quality status to containers, batches
- Recording of release status in master data (e.g. articles)

Marketing and Sales

- Price per pricing unit
- Calculation
- Price history
- Corporate structure of clients/price determinations
- Synchronization of master data and order data within a group of companies
- Sales Project Management

Controlling

- Incoming order statistics according to different characteristics (article, article category, product groups, etc.)
- Multiple evaluations
- Blanket order management (call-off plans/delivery scheduling, storage of contract data, actual-/target comparisons)

Integration of Business Operations

- Group-wide integrated master data (article, contacts, customers, suppliers, etc.)
- Synchronization of orders and contracts for different customers
- Group consolidation
- Document management (documents for master data, documents for records e.g. RMA case)
- Popup messages
- Workflow for warehouse workers
- Fast communication between purchasing/warehouse/ processing departments
- Integration of functions, inter-departmental

Logistics and Package Management

- Batch and container management
- Manufacturing date/expiry date/retest date
- Shipping orders (preparation of shipping documents, shipping instructions to warehouse, dispatch advice to customer (DESADV), packaging hierarchy)
- Dispatch labeling (e.g. according to VDA, customer specific, multilingual)
- Commissioning in consideration release parameters

- 100% WE/WA control
- WE control up to 10 times faster
- Workflow based order processing in the stores (e.g. commissioning and shipping)
- The Principle: Employee receives system-supported assistance; work is documented; alternative suggestions

Order Processing

- Non discountable items
- Simplified freight and packing
- Characteristics for electronic components and parameter search
- Blocking products for business transactions
- Administration of consignment inventory
- Shipment planning
- Blanket order management (call-off plans/delivery scheduling, storage of contract data, actual-/target comparisons)
- Entry mode
- Processing sample orders/sample commissioning
- Blank vouchers
- Prefix and suffix texts
- Item number in documents
- RMA processing (documents)

Procurement and Disposition

- Article disposition considers long delivery times for purchasing
- Customer specific inventory
- Incoming goods planning/registration of customer notifications
- Administration of consignment inventory/delivery Calls

Production

- Constant batch tracing from origin to final use for any number of production steps (the route of any batch from purchasing through delivery is transparent)
- Constant batch tracing from delivery back to its origin

EDI

- General interface module for exporting data from Microsoft Dynamics and the generation of EDI files as well as the importing of such data for further processing in Microsoft Dynamics
- Assistant for automatic comparison of imported EDI files with the original data from Microsoft Dynamics e.g. ORDERS, ORDRSP, DESADV, DELFOR etc.